



BROMSGROVE DISTRICT COUNCIL

MEETING OF THE PERFORMANCE MANAGEMENT BOARD

TUESDAY, 18TH SEPTEMBER, 2007 AT 6.00 PM

COMMITTEE ROOM, THE COUNCIL HOUSE, BURCOT LANE, BROMSGROVE

MEMBERS: Councillors J. T. Duddy (Chairman), C. B. Taylor (Vice-Chairman), A. N. Blagg, Mrs. M. Bunker, S. R. Colella, Mrs. A. E. Doyle and Mrs. C. M. McDonald

AGENDA

1. Apologies for absence
2. Declarations of Interest
3. To confirm the accuracy of the minutes of the meeting of the Board held on 21st August 2007 (Pages 1 - 4)
4. Customer Satisfaction Data (Pages 5 - 30)
5. Work Programme (Pages 31 - 36)
6. Monthly Performance Report - Period 4 (July 2007) (Pages 37 - 70)
7. New Improvement Plan Exception Report - Period 4 (July 2007) (Pages 71 - 82)
8. Customer Panel Survey (Pages 83 - 136)
9. To consider any other business, details of which have been notified to the Head of Legal, Equalities and Democratic Services prior to the commencement of the meeting and which the Chairman, by reason of special circumstances, considers to be of so urgent a nature that it cannot wait until the next meeting

K. DICKS
Chief Executive

The Council House
Burcot Lane
BROMSGROVE
Worcestershire
B60 1AA

21st May 2023